



# Proposed changes to the Connect2 Wiltshire bus services in the Kennet Valley and Calne areas

## We want your views !

Wiltshire Council is reviewing the Connect2 Wiltshire bus services that it funds in the Kennet Valley and Calne areas of the county, with the aim of providing them in a more cost effective manner whilst continuing to meet local needs.

This leaflet shows proposed changes to the services listed below. To let us know your views, complete the questionnaire on the back page and return it to us at the address shown, by **Wednesday 14th May 2014**.

Please note that these timetables are only proposals and are likely to have further changes made to them before they are introduced in October 2014. It is therefore very important that you tell us what you like about the timetables as well as any problems that they may cause you.

Details of all the proposed changes, and copies of the consultation documents and on-bus questionnaires for the other services, can be found on the Wiltshire Council website at [www.wiltshire.gov.uk/consultations](http://www.wiltshire.gov.uk/consultations), or can be obtained from the address shown at the foot of the back page.

# The proposed changes in detail

## Changes to the Booking system

In order to avoid the need for a separate telephone call centre, we are proposing to re-organise Connect2 Wiltshire lines 4 and 5 so that they operate on fixed routes and timings for most of the day, just like an ordinary bus service. This will mean that passengers will no longer need to ring up and book their service and so will be able to catch the bus without needing to plan ahead.

Several journeys in the afternoons will serve points off the main A4 road only on request to the driver. Simply advise your driver when you board the bus. These points are indicated by where an "R" is shown on the timetable instead of a time.

## Changes to Line 4

Line 4 would operate on a fixed route for most of the day, although at a reduced frequency. Journeys will no longer serve points north of Avebury. The proposed timetable is shown opposite.

The various fare-paying buses to Marlborough St John's School, Calne The John Bentley School and Wiltshire College Lackham as well as the X76 shoppers bus to Bath will continue to run as now and are shown on the timetable.

## Changes to Line 5

Line 5 buses will continue to serve Heddington and Stockley but running on a fixed route rather than by telephone booking. The section of route to Calstone Wellington will be withdrawn due to very low usage. There will be a slight reduction in the number of journeys.

## Changes to Calne Town Bus

We expect to be able to offer an enhanced level of service on the Calne Town route, provided with partial funding from the new Tesco supermarket development. More details will be available when the details are known.

## Changes to Marlborough – Devizes Taxi Buzz service

The Marlborough – Devizes Taxi Buzz which currently provides a service to Devizes would not run after the October changes, due to the high cost of providing this journey for few passengers.

However, on Thursdays only, a new express service X10 would operate from Marlborough High Street to Devizes (via Burbage and Pewsey rather than Avebury) at 0930 and arriving in Devizes at 1027. The return journey will leave Devizes at 1250 and arrive back at Marlborough at 1345.

## Changes to the Night bus services

Unfortunately the night bus services are very expensive to provide in relation to the small number of passengers using them and so these would cease to operate when the timetables change in October.

## Calne Area buses linking Calne, Heddington and Stockley

### Proposed service (Mondays to Saturdays except public holidays)

| Service Number                 | 44   | 44   | 44   | 44   | 44   |
|--------------------------------|------|------|------|------|------|
| Calne, The Pippin, Sainsbury's | 1000 | 1130 | 1300 | 1500 | 1620 |
| Calne, The Strand, Bank House  | 1003 | 1133 | 1303 | 1503 | 1623 |
| Mile Elm                       | 1007 | 1137 | 1307 | R    | R    |
| Broad's Green                  | 1011 | 1141 | 1311 | R    | R    |
| Heddington, Old Post Office    | 1017 | 1147 | 1317 | R    | R    |
| Stockley, telephone box        | 1021 | 1151 | 1321 | R    | R    |
| Rookery Park                   | 1025 | 1155 | 1325 | R    | R    |
| Calne, The Strand, Town Hall   | 1030 | 1200 | 1330 | --   | --   |
| Calne, The Pippin, Sainsbury's | 1032 | 1202 | 1332 | --   | --   |

#### Key:

- NS - Not Saturdays
- Sat - Saturdays Only
- R - Bus will drop off at these points on request to the driver

# Kennet Valley buses

linking Calne, Compton Bassett, Avebury, the Kennet Valley and Marlborough

## Proposed service (Mondays to Saturdays except public holidays)

| Service Number                         | 2623        | 43          | 43          | 43 | 43          | 43          | 43          | X76         | X43         | 43          | 43          | X43         | 43          |             |
|--|-------------|-------------|-------------|----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
|  | Sch         | Sch         | SSH         |    |             |             |             | NS          | Sch         | Sat         | NS          | Col         |             |             |
| <b>Calne, The Pippin, Sainsbury's</b>  | --          | --          | --          | -- | <b>0930</b> | <b>1100</b> | <b>1230</b> | <b>1415</b> | --          | --          | <b>1500</b> | <b>1600</b> | --          | <b>1710</b> |
| Calne, The Strand, Bank House          | --          | 0730        | 0730        | -- | 0935        | 1105        | 1235        | 1420        | 1438        | --          | 1505        | 1605        | 1707        | 1715        |
| Quemerford, Post Office                | --          | 0732        | 0732        | -- | 0937        | 1107        | 1237        | 1422        | 1442        | 1529        | 1507        | 1607        | 1711        | 1717        |
| Lower Compton, turn                    | --          | --          | 0734        | -- | 0939        | 1108        | 1238        | 1423        | 1443        | 1532        | R           | 1608        | 1713        | R           |
| Lower Compton, Spreckley Road          | --          | --          | 0736        | -- | 0941        | 1111        | --          | 1426        | --          | 1532        | R           | 1611        | --          | R           |
| <b>Compton Bassett, Briar Leaze</b>    | --          | --          | <b>0743</b> | -- | <b>0948</b> | <b>1118</b> | --          | <b>1433</b> | --          | --          | <b>R</b>    | <b>1618</b> | --          | <b>R</b>    |
| Cherhill, The Street/Marsh Lane        | --          | --          | 0750        | -- | 0955        | 1125        | --          | 1440        | --          | --          | R           | 1625        | --          | R           |
| Cherhill, Middle Lane, Primary Sch     | --          | --          | 0751        | -- | 0956        | --          | --          | --          | --          | 1534        | --          | --          | --          | --          |
| Cherhill, Black Horse                  | --          | --          | --          | -- | --          | 1126        | 1240        | 1441        | 1444        | --          | R           | 1626        | 1715        | R           |
| Yatesbury, Little London               | --          | --          | --          | -- | --          | --          | 1250        | R           | --          | 1543        | --          | --          | --          | --          |
| Beckhampton, stables                   | --          | --          | 0757        | -- | 1002        | 1132        | 1302        | 1453        | 1447        | 1549        | R           | 1632        | 1719        | R           |
| Beckhampton, Devizes Road              | --          | 0746        | --          | -- | --          | --          | --          | --          | --          | --          | --          | --          | --          | --          |
| Avebury Trusloe                        | --          | 0747        | 0759        | -- | 1004        | 1134        | 1304        | 1455        | --          | 1553        | R           | 1634        | 1721        | R           |
| <b>Avebury, Red Lion</b>               | <b>0736</b> | <b>0748</b> | <b>0800</b> | -- | <b>1005</b> | <b>1135</b> | <b>1305</b> | <b>1456</b> | --          | <b>1555</b> | <b>R</b>    | <b>1635</b> | <b>1724</b> | <b>R</b>    |
| West Kennett, telephone box            | 0742        | 0753        | 0803        | -- | 1008        | 1138        | 1308        | 1459        | 1452        | --          | R           | --          | --          | R           |
| East Kennett, telephone box            | --          | --          | 0804        | -- | 1009        | --          | 1309        | --          | --          | --          | R           | --          | --          | R           |
| West Overton, village stores           | --          | 0756        | 0806        | -- | 1011        | 1141        | 1311        | 1502        | --          | --          | R           | --          | --          | R           |
| Lockeridge, Who'd A Thought It         | --          | 0800        | 0810        | -- | 1015        | 1145        | 1315        | 1506        | --          | --          | R           | --          | 1730        | R           |
| Fyfield, Priest Acre                   | 0746        | 0801        | 0811        | -- | 1016        | 1146        | 1316        | 1507        | 1455        | --          | R           | --          | 1730        | R           |
| Clatford, cross roads                  | --          | 0803        | 0813        | -- | 1018        | 1148        | 1318        | 1509        | --          | --          | R           | --          | --          | R           |
| Manton, High Street                    | 0748        | 0805        | 0815        | -- | 1020        | 1150        | 1320        | 1511        | --          | --          | R           | --          | 1732        | R           |
| Barton Park, Morris Road               | --          | --          | 0817        | -- | 1022        | 1152        | 1322        | 1513        | 1500        | --          | R           | --          | --          | R           |
| Marlborough St John's School           | 0815        | 0815        | --          | -- | --          | --          | --          | --          | --          | --          | --          | --          | --          | --          |
| <b>Marlborough, High St, Ladbrokes</b> | --          | <b>0825</b> | <b>0820</b> | -- | <b>1025</b> | <b>1155</b> | <b>1325</b> | <b>1516</b> | <b>1505</b> | --          | <b>R</b>    | --          | <b>1735</b> | <b>R</b>    |

| Service Number                         | X43         | 43 | X76         | 43          | 43          | 43          | 43          |             | 2623 | 43          | 43          | 43          |             |          |
|--|-------------|----|-------------|-------------|-------------|-------------|-------------|-------------|------|-------------|-------------|-------------|-------------|----------|
|  | Sch+Col     |    | NS          |             |             |             |             |             | Sch  | Sat         | NS          |             |             |          |
| Marlborough St John's School           | --          | -- | --          | --          | --          | --          | 1525        | --          | 1525 | --          | --          | --          |             |          |
| <b>Marlborough, High St, Ladbrokes</b> | <b>0730</b> | -- | <b>0900</b> | <b>0915</b> | <b>1030</b> | <b>1200</b> | <b>1330</b> | <b>1530</b> | --   | --          | <b>1605</b> | --          | <b>1755</b> |          |
| Barton Park, Morris Road               | --          | -- | 0903        | 0918        | 1033        | 1203        | 1333        | --          | --   | R           | --          | --          | R           |          |
| Manton, High Street                    | 0733        | -- | 0905        | --          | 1035        | 1205        | 1335        | --          | --   | 1540        | R           | --          | R           |          |
| Clatford, cross roads                  | --          | -- | 0907        | --          | 1037        | 1207        | 1337        | 1537        | --   | --          | R           | --          | R           |          |
| Fyfield, Priest Acre                   | 0735        | -- | 0909        | 0922        | 1039        | 1209        | 1339        | 1539        | --   | 1545        | R           | --          | R           |          |
| Lockeridge, Who'd A Thought It         | 0735        | -- | 0912        | --          | 1042        | 1212        | 1342        | 1542        | --   | --          | R           | --          | R           |          |
| West Overton, village stores           | --          | -- | 0915        | --          | 1045        | 1215        | 1345        | 1545        | --   | --          | R           | --          | R           |          |
| East Kennett, telephone box            | --          | -- | --          | --          | 1046        | --          | 1346        | --          | --   | --          | R           | --          | R           |          |
| West Kennett, telephone box            | --          | -- | 0921        | 0925        | 1051        | 1221        | 1351        | 1551        | --   | 1549        | R           | --          | R           |          |
| <b>Avebury, Red Lion</b>               | <b>0743</b> | -- | <b>0924</b> | --          | <b>1054</b> | <b>1224</b> | <b>1354</b> | <b>1554</b> | --   | <b>1555</b> | <b>R</b>    | <b>1635</b> | --          | <b>R</b> |
| Avebury Trusloe                        | 0745        | -- | 0925        | --          | 1055        | 1225        | 1355        | 1555        | --   | --          | R           | R           | --          | R        |
| Beckhampton, Devizes Road              | --          | -- | --          | --          | --          | --          | --          | 1600        | --   | --          | R           | --          | --          | R        |
| Beckhampton, stables                   | 0749        | -- | 0926        | 0930        | 1056        | 1226        | 1356        | --          | --   | --          | R           | R           | --          | R        |
| Yatesbury, Little London               | 0755        | -- | --          | --          | 1104        | --          | --          | --          | --   | --          | --          | --          | --          | --       |
| Cherhill, Black Horse                  | --          | -- | --          | 0933        | 1114        | --          | 1359        | --          | --   | --          | R           | R           | --          | R        |
| Cherhill, Middle Lane, Primary Sch     | 0804        | -- | 0930        | --          | --          | 1230        | --          | --          | --   | --          | R           | --          | --          | R        |
| Cherhill, The Street/Marsh Lane        | --          | -- | 0931        | --          | --          | 1231        | 1401        | --          | --   | --          | R           | --          | --          | R        |
| <b>Compton Bassett, Briar Leaze</b>    | --          | -- | <b>0939</b> | --          | --          | <b>1239</b> | <b>1409</b> | --          | --   | --          | <b>R</b>    | --          | --          | <b>R</b> |
| Lower Compton, Spreckley Road          | 0806        | -- | 0947        | --          | --          | 1247        | 1417        | --          | --   | --          | R           | --          | --          | R        |
| Lower Compton, turn                    | 0806        | -- | 0949        | 0934        | 1119        | 1249        | 1419        | --          | --   | --          | R           | R           | --          | R        |
| Quemerford, Post Office                | 0809        | -- | 0951        | 0936        | 1121        | 1251        | 1421        | 1614        | --   | --          | R           | R           | --          | R        |
| Calne, The Strand, Town Hall           | 0818        | -- | 0953        | 0940        | 1123        | 1253        | 1423        | 1616        | --   | --          | R           | R           | --          | R        |
| <b>Calne, The Pippin, Sainsbury's</b>  | --          | -- | <b>0955</b> | --          | <b>1125</b> | <b>1255</b> | <b>1425</b> | <b>1618</b> | --   | --          | <b>R</b>    | <b>R</b>    | --          | <b>R</b> |

- NS** - Not Saturdays
- S at** - Runs on Saturdays Only
- Sch** - Runs on Schooldays Only
- SSH** - Runs on Saturdays and School Holidays Only
- Col** - Runs on Lackham College days Only
- R** - Bus will drop off at these points on request to the driver

## Additional journey from Marlborough to Devizes on Thursdays only

| Service Number                         | X10         | X10         |
|--|-------------|-------------|
| <b>Marlborough, High St, Ladbrokes</b> | <b>0930</b> | <b>1250</b> |
| <b>Devizes, Market Place</b>           | <b>1027</b> | <b>1345</b> |

These journeys would run via Burbage and Pewsey

# Please let us know how you use the Connect2 Wiltshire services in the Kennet Valley and Calne areas and your views on the proposed timetables

by answering the questions below then returning this form to us at the address shown at the bottom of the page:

1. Which town or village do you live in? \_\_\_\_\_

2. How often do you use the Connect2 Wiltshire Kennet Valley/Calne area services at the moment? (please tick one box)

- 5 or more days a week       twice per week       Less than once per week  
 3 or 4 times per week       once per week       Less than once per month

3. What journeys do you regularly make and at what times do you travel?

4. When you use the services, what is the purpose of your journey? (please tick all that apply)

- Travel to/from work       To attend medical appointments  
 To attend school or college       To connect with other bus services in Marlborough  
 Travel for shopping       To connect with other bus services at Avebury  
 To visit friends and relations       To connect with other bus services at Calne  
 Other (please specify) \_\_\_\_\_

5. Do the current timetables meet your main travel needs? (please tick)       Yes       No       Partly

6. Would the proposed timetables meet your needs? (please tick)       Yes       No       Partly

7. If you have answered 'No' or 'Partly' to question 6, what specific journeys would you not be able to make and how often do you need to make these journeys?

8. Do you wish to make any other comments on these proposals?

9. Finally please give us a bit more information about yourself:

What is your age group? (please tick)       under 17       17-25       26-45       46-64       over 65

Are you male or female? (please tick)       Male       Female

Do you consider yourself disabled?       No  
 Yes - if so does this affect your ability to walk?       Yes       No

---

Thank you for completing this form. Now please return it to us using the reply paid envelopes which are available from the bus drivers on the Connect2 Wiltshire bus services, or post it to us at the following address:

**Passenger Transport Unit, Wiltshire Council, County Hall, Trowbridge, Wiltshire. BA14 8JN**